NOTABLE NEWS

Week Ending on November 6, 2026.

The Notable News was established in 2022 as an informal report compiled for the City Manager, efficiently summarizing key updates and accomplishments from various departments to be shared with City Council and City staff. It is not intended to serve as a comprehensive record of all staff activities or achievements and may contain typographical or formatting errors.

Administrative Services Department:

- Animal Services
    - Call Log 10/22/26-10/27/26
        - Barking Dog Complaints - 4
        - Welfare Check/Dog in Vehicle - 1
        - DOA - 38
        - Live Stray Pickup - 6
        - Bite Quarantine Release – 1
        - Bat Pick-Up - 0
        - Cruelty Cases - 0
- Finance
    - The Finance Division is excited to share that the City has received the GFOA Budget Presentation Award for the FY 2027–FY 2028 Biennial Budget.
    - For the month of September:
        - Customer Service processed 915 utility payments totaling $192,187.16 and 79 animal licenses totaling $2,872
        - 915 past due accounts were notified and billed a $15.75 Delinquent Fee
- Human Resources
    - Open Enrollment ends 11/12/26
    - The Quarterly Division Manager's meeting was held this week.
    - Volunteer signups for cat care remain open.
    - AED inspections were conducted this week.
    - HR Staff received 2 Risk Claims this week.
    - HR received 0 Worker's Comp claims this week.
    - HR Staff held interviews for:
        - Utility Worker I
        - Police Dispatcher
- IT
    - Added a link to the new Employee Benefits portal to the intranet.
    - Configured and deployed 2 Windows 11 computers for the Senior Center.

- Resolved network drive access issues for Development Services and the Library.
- Created and provisioned new user accounts in preparation for new employee onboarding.
- Installed and configured a secure file transfer application for the Finance Department.
- Updated the City website to streamline access of the Residential Utility Services application.
- Resolved a delay in new email delivery for the City Clerk's Office.
- Staff presented a password manager option at the Quarterly Division Manager's Meeting.

- Library
  - Upland Public Library welcomed residents of all ages through a variety of seasonal programs, literacy activities, and community events, recording 1,454 program attendees across 18 programs during the reporting period.
  - Halloween-themed events proved especially popular, with Monster Bash attracting 355 attendees and Trick or Read welcoming 279 participants. Families also enjoyed pumpkin-themed crafts, a Bluey Storytime, and teen Halloween activities, creating memorable opportunities for community engagement.
  - Children's programs continued to be a cornerstone of library services. Three Rhythm & Reads sessions drew a combined 627 attendees, while Family Storytime welcomed 146 participants. The library also partnered with UBABY Color to offer the interactive Science Meets Art WonderLab, providing a unique hands-on learning experience for 46 attendees.
  - Literacy programming served adult learners through five literacy sessions, while the Grim Readers Book Club provided opportunities for discussion and connection among local readers.
  - Upcoming seasonal programs continue to offer opportunities for residents to learn, create, and give back:
    - Read & Feed Food Drive (November 2-14): Community members are invited to donate nonperishable food items at the library to support Foothill Family Shelter and local families experiencing food insecurity.
    - Science Meets Art WonderLab (November 5): An interactive exploration of the connection between science and art in partnership with UBABY Color.
    - Adulting With Adults: Fall Candle Making Workshop (November 14): Adults ages 18 and older can enjoy a relaxing afternoon of candle making, tea, and seasonal creativity.
    - Teen Friendsgiving (November 19): Teens are invited to celebrate the season with food, friendship, and community.

Development Services Department:

- During the period of time from October 29th thru November 4th, the Building & Safety Division completed 143 building inspections, issued 44 building permits, plan checked 24 sets of construction plans, and processed 13 public records requests consuming 5 hours of staff time.
- Planning Division staff reviewed 14 new zoning clearances for new businesses in the City this week.
- Planning Division staff conducted comprehensive property research for 20 public records requests which consumed 16 hours of staff time.
- Development Services Staff, including Building, Planning, and Administrative staff met with an Energov representative to discuss details related to implementing a "decision engine" tree to make the City's permit software more intuitive and user friendly for the public.
- Planning Division staff is coordinating with the California Department of Housing and Community Development to provide updates on the City's Housing Element programs.
- Land Development and Transportation completed 3 utility research requests.
- Land Development and Transportation submitted a grant application to the State to fund traffic signal hardware upgrades at 34 intersections citywide.
- Land Development & Transportation is assisting a resident on his request of having a Bus stop sign, concrete bench and trash can in one place for the convenience of the riding public most specially the disabled and elderly along 451 W. Foothill Blvd.
- Land Development & Transportation is assisting AMS Paving to secure a Fire Hydrant Water Meter for their construction needs working on an HOA project within the City of Upland.
- Land Development requested the assistance of Code Enforcement on checking a possible illegal temporary storage unit stationed at W. Aster Street near Kelly Avenue.
- Land Development and Transportation has been coordinating with the Upland Chamber of Commerce for the upcoming street closures for the Tour de Foothills event taking place in the downtown on November 13th and 14th.
- Land Development and Transportation received approved mylars from Kimley-Horm for the precise grading plan for the new McDonalds, located at 253 S Mountain Avenue in the Mountain Green Center. The mylars are ready to be reviewed and signed.
- Business Attraction and Assistance Program: Development Services staff initiated a review of 42nd Street Bagels Full-Time Equivalent (FTE) low- and moderate-income job creation report to verify compliance with the program's employment requirements.
- Emergency Repairs Program: Housing staff assisted a senior mobile home resident with an emergency gas leak that resulted in the gas company shutting off the property's main gas line. Staff expedited the eligibility review and coordinated with a plumbing contractor to complete the necessary repairs within 24 hours, preventing the home from being red tagged.
- Development Services Director and Economic Development staff met with Bristol Partners, a development firm, to discuss opportunity sites in Upland for a commercial project.
- Development Services Director and Economic Development staff discussed with the Small Business Development Center representative the proposal and financial documents from a prospective business owner interested in leasing the vacant City-owned space at 392 E. A Street, previously occupied by Eden Garden Restaurant.

- Development Services Director and Economic Development staff participated in a meeting with the Historic Downtown Upland board to debrief after the Dia De Los Muertos (Day of the Dead) Festival. The event was well-attended, and resulted in thousands of people coming to Downtown Upland.
- Economic Development staff participated in a California Association for Local Economic Development (CALED) webinar related to Economic Development and Tourism.
- Staff met with finance to review the Prior Period Adjustment for the Recognized Obligation Payment Schedule and will begin conducting a revenue audit.
- The TEST environment for our permitting software (Energov) was upgraded to version 2026.2. Staff will begin testing and will determine when the best time to upgrade our Production environment will be – likely in 2027.
- Staff participated in a demonstration of Decision Engine, a software overlay for our Permitting software, and will be making additional refinements.

Fire Department:

- 11/6/26 STA 161 Options for Youth Career Fair

Police Department:

- Over the course of the last week, Upland PD Dispatch has received 561 9-1-1 calls and 1,564 non-emergency phone calls.
- The following feedback was received from community members who completed a survey after contacting the Upland Police Department for assistance. These comments reflect their experiences with the service they received:
    - They were quick to respond, thorough with their investigation, and I really appreciated that they called me afterwards with an update/to explain the outcome.
    - The call taker was very professional. Asked questions to ensure the responding officers were not placed at risk. Extremely happy with our PD and the call takers. Very blessed to live in this town. I feel safe because I'm protected by uplands finest and call takers are professional.
    - Officer Chen was great. He responded to the store and took the time to gather all the information about my incident. He was professional and it was a positive experience.
    - The two officers were very capable and handled the situation, in my eyes, as quickly as it could have been done considering how argumentative and hostile the assailant was.
    - The officers arrived quickly and contacted the suspect immediately.
- Over the past week, Impact Officers made several arrests related to drug violations, trespassing, outstanding warrants, and picked up several shopping carts.
- Our Impact Team, Code Enforcement, and Probation also conducted a massage parlor operation, targeting four locations. A total of three people were arrested for unlawful activity.
- Code Enforcement opened newly reported cases, generated several proactive cases to help beautify our community, and continued their ongoing investigations.
- Our homeless services team continued their ongoing efforts with outreach contacts, temporary and permanent placements, follow-ups, and working on their existing caseloads.

- This week Traffic officers worked to prepare for the implementation of the new e-bike and electric mobility device ordinance. Officers worked on developing material to help educate the public and coordinated with Upland Unified School District to begin creating a safety course for students and their parents. Traffic officers also began educating UPD patrol officers on the new ordinance, which will become effective after November 11th.
- On October 29, the Upland Police Department's Detective Bureau and Impact Team, in collaboration with San Bernardino County Probation, conducted a sex offender registration compliance operation throughout the city. The operation focused on verifying the residential addresses of registered sex offenders and resulted in three arrests.
- On November 1, officers were dispatched to a residence in the 200 block of E. Kenwood Street after the reporting party called and stated that his wife had hit him with a metal bar and threatened him with a knife. Officers arrived and contacted both parties at the residence. After investigation, the suspect was arrested and booked at the West Valley Detention Center for assault with a deadly weapon, felony domestic violence, criminal threats, and brandishing a weapon.
- On November 2, officers responded to the 1700 block of W. Arrow Route to investigate a subject who displayed a handgun. Upon arrival, they learned the suspect pointed a gun at the victim and threatened to shoot her. Officers located the suspect vehicle and detained the male. Upon a search of the residence, officers located a handgun. The suspect was arrested for criminal threats, assault with a deadly weapon, and being a felon in possession of a firearm and ammunition.
- On November 2, officers were dispatched to a business parking located in the 200 block of N. Mountain Avenue reference a transient attempting to break into vehicles. Officers quickly located and arrested him for attempt burglary.
- On November 2, officers were dispatched to a fast-food restaurant located in the 100 block of E. Foothill Blvd after a transient threatened an employee and stole a bunch of napkins. Officers located the transient nearby and took him into custody.
- On November 2, officers were dispatched to a domestic disturbance in an apartment complex located in the 1700 block of W. Arrow Route where a male pointed a loaded pistol at his girlfriend and threatened to shoot her in the face. The suspect fled before officers arrived on scene, but they were able to set up a perimeter and arrest him when he returned in his vehicle. Officers searched the apartment where the incident occurred and subsequently located a loaded, unregistered 9mm pistol.
- On November 3, officers responded to a hotel in the 1100 block of E. Foothill Blvd to investigate a disturbance regarding a female yelling. Upon arrival, officers contacted two females involved in the disturbance and learned one of the females had a restraining order against the other. One of the females was arrested for violating the restraining order and the other female was arrested for having an outstanding warrant for commercialized prostitution.
- On November 4, officers were dispatched to a domestic disturbance next to a charging station located in the 800 block of W. Foothill Blvd. Officers saw the female had fresh lacerations to her face, who was uncooperative with officers at first. After concluding their investigation, officers

arrested the male for felony domestic violation, restraining order violation, and possession of methamphetamine.



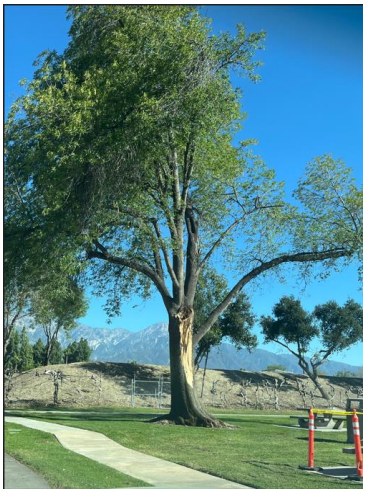


Public Works Department:

- **PW Engineering – Capital**
  - 14th Street Rehabilitation (Campus Avenue to Grove Avenue) City received the 100% design plans and are reviewing the submittal. Consultant is in the process of preparing the contract specifications for the project, due back to the City early next week.
  - 18th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Project is scheduled for City Council consideration to award a design contract on 11/09/26
  - 19th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Staff is preparing the slideshow presentation for the second community meeting scheduled for 11/11/2026 at Magnolia Recreation Center
  - Foothill Blvd. Rehabilitation (Benson Ave. to Redding Way) City staff and the Contractor performed an overnight water shutdown on 11/04/26 to connect customers on the south side of Foothill Blvd. over to the new water main. Landscaping improvements continue.

    Base paving continues between Mountain Avenue and San Antonio Avenue. Median island construction continues between Mountain Avenue and San Antonio Avenue. ARHM cap paving is scheduled to begin next week from Benson Avenue to San Antonio Avenue
- Grove Avenue Rehabilitation (Foothill Blvd. to north of 15th Street) Community meeting is scheduled for Thursday, November 5th at the Carnegie Library
- RMRA Expenditure Reporting: Engineering staff is gathering the data necessary to begin the annual RMRA expenditure reporting which will be due to the State by 12/01/2026.
- SCADA System Upgrade: Project implementation continues to upgrade the water SCADA control system. Contractor is continuing to install new hardware at sites throughout the City. Estimated project completion is early November
- Tom Thomas Magnolia Plaza: The contractor received approval for the two magnolia trees and is in the process of installing them.
- **PW Operations**

- The big Shamel Ash tree at Fern Park unfortunately sustained too much limb structure damage to save and had to be removed.





- Our Facilities division re-set 72 clocks and timers for daylight savings, inspected all city parks & cleared 4 stoppages, repaired 2 fountains, reported graffiti at 2 locations, completed wiring for the 2 new HHW sheds, sub panels, plugs, and lighting. Inspected 64 fire extinguishers, hung 2 dry erase boards, examined and corrected an electrical shortage problem for downtown Xmas lighting, put up 80 Euclid flags, removed 3 cameras for PD, changed out flags for Veterans Day, and also making progress on the PD chiller change out.



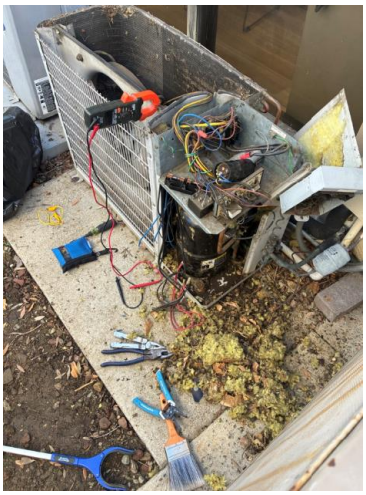


- Secure storage room after break- in at Memorial Park and picked up bulky item debris.





- Investigated an issue with the fire alarm at PD, replaced 8 backup batteries for the badge readers for multiple locations, repaired 4 streetlights, removed banners from downtown, and repaired city managers ac unit.



- **PW Utilities**
  - Average daily water produced for the week: 12.669 Million Gallons per Day
  - San Antonio Water Treatment Plant: Offline
  - Import surface water purchased from WFA: 2.543 Million Gallons per Day
  - Ground water sources: 10.126 Million Gallons per Day
- **Recreation and Community Services**
  - 7 reservations scheduled for this week.
  - Fall Puzzle Palooza is scheduled for Friday, November 13. Think you've got all the pieces? Grab your puzzle pals and join us at the Magnolia Recreation Center for our Annual Fall Puzzle Palooza! It's a battle of brains, teamwork, and steady hands as teams of up to four race to complete a 750-piece (500-piece for Family Teams), fall-themed puzzle before time runs out. Speed, strategy, and maybe a little bit of luck will determine who takes home the title of Puzzle Palooza Champions — and some awesome prizes!



- Recreation & Community Services elves have been busy with fine-tuning last-minute details for our upcoming holiday events. From Santa Paws, Breakfast With Santa, Letters To Santa, Home For The Holidays House Decorating Contest to Santa's Workshop at the City's Tree Lighting Celebration,

there is something for everyone! For additional information and to register, please visit uplandca.gov/special-events











City Manager's Office:

- Public information outreach this past week included social media postings on Daylight Saving, Public Works October Roundup, Veterans Day Ceremony, and UPD's wildlife notice to our stories. City management staff attended the Operational Area Coordinating Council (OACC) meeting.
- The City Clerk's office received 25 new public records requests this week and closed 17.
- The City Clerk's office participated in the League of California Cities City Clerks Department Roundtable Discussion.